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## Privacy Policy

### 1. Introduction

Energy-Tech is committed to protecting and respecting your privacy. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

### 2. Information We Collect From You

We may collect and process the following data:

- **Personal Identification Information:** Name, email address, telephone number, physical address.
- **Usage Data:** Information about how you use our website, products, and services.
- **Marketing and Communications Data:** Your preferences in receiving marketing from us and our third parties.

### 3. How We Use Your Information

- **To Provide and Improve Our Services:** Processing necessary for the performance of a contract and to enhance your website experience.
- **Marketing:** We will provide you with information about other goods and services we offer similar to those you have already purchased or enquired about.
- **Analytics and Data Enrichment:** We use data to understand our users better and to enhance our data.

### 4. Disclosure of Your Information

Your personal data may be shared with trusted third parties, including:

- **Selected Renewable Installation Companies:** For providing you with requested services or products.
- **Third-Party Service Providers:** Assisting in business operations and service delivery.
- **Legal Requirements:** To comply with any legal obligation or to protect the rights, property, or safety of Energy-Tech, our customers, or others.

## **5. Data Security**

We implement security measures to ensure the safety of your personal data.

## **6. Your Rights**

Under GDPR, you have the right to access, correct, delete, or transfer your personal data. You also have the right to complain to a data protection authority about our collection and use of your personal data.

## **7. Data Retention**

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for.

## **8. Changes to Our Privacy Policy**

Any changes we make to our privacy policy will be posted on this page.

## **9. Contact**

Questions, comments, and requests regarding this privacy policy are welcomed and should be addressed to [info@energy-tech.co.uk](mailto:info@energy-tech.co.uk).